

SUBURBAN ORTHOPAEDIC SPECIALISTS, P.C.

PATIENT INFORMATION

ACCOUNT #: _____ DATE: _____

PATIENT'S FIRST NAME _____ LAST NAME _____ MI _____

Address _____ City _____ State _____ Zip _____

PHONE # (Home) _____ (Cell) _____ Birthdate _____ Age _____

(Work) _____ (Email) _____

Social Security # _____ Occupation: _____

Sex: M ___ F ___ Marital Status: S ___ M ___ D ___ Sep. ___ W ___ Language: English ___ Spanish ___ Other ___

Race: Asian ___ Hispanic ___ White ___ Black ___ Ethnicity: Latino ___ Non-Latino ___

Patient's Employer: _____ Phone #: _____ Spouse Name: _____

If under 18 years old, please give parent's names: Mother _____ Father _____

Family physician: _____ Referring physician: _____

Address: _____ Address: _____

_____ Phone: _____ Fax: _____ _____ Phone: _____ Fax: _____

Pharmacy Name: _____ Address: _____ Phone # _____

Reason for office visit: _____

Date of injury (try to give specific date) _____ How injury occurred _____

Pain Level (0 - 10 : 10 being worst) _____

MEDICAL INSURANCE INFORMATION:

Primary Insurance: _____ Secondary Insurance: _____

Subscriber's name: _____ Subscriber's name: _____

ID# _____ GRP# _____ ID# _____ GRP# _____

Subscriber's Address: _____ City: _____ State: _____ Zip: _____

Subscriber's Birthdate: _____ Subscriber's Social Security # _____ Sex ___ Phone # _____

Subscriber's employer: _____ Phone #: _____

Employer Address: _____ City: _____ State: _____ Zip: _____

* Is this injury due to a motor vehicle accident? YES ___ NO ___ * Is this a worker's compensation injury? YES ___ NO ___

IF YOU ANSWERED YES TO EITHER ONE OF THE ABOVE TWO QUESTIONS, PLEASE REFER TO THE LAST PAGE OF THIS FORM TO SUPPLY US WITH ADDITIONAL INSURANCE INFORMATION.

**Suburban Orthopaedic Specialists
Medical History Form**

Name: _____ Age: _____ Height: _____ Weight: _____

1. Past Medical History:	<u>Yes</u>	<u>No</u>	<u>How Long (yrs)</u>	<u>Comments</u>
Heart Disease	_____	_____	_____	_____
Diabetes	_____	_____	_____	_____
High Blood Pressure	_____	_____	_____	_____
Asthma	_____	_____	_____	_____
Stroke	_____	_____	_____	_____
Kidney Disease	_____	_____	_____	_____
Stomach Ulcers	_____	_____	_____	_____
Sleep Apnea	_____	_____	_____	_____
Other	_____	_____	_____	_____

2. Past Surgical History: (List any surgical procedures - include year if known)

3. Past Hospitalizations: _____

4. Allergies: (List any allergies to medication or Iodine) _____

5. Medications: (List any medication you are taking, include dose and times /day if known)

**Suburban Orthopaedic Specialists
Medical History Form**

6. Smoking History:

Have you smoked at least 100 cigarettes in your entire life? Yes _____ No _____

Smoking Status:

_____ Current every day smoker	_____ Heavy Smoker (> 10 per day)
_____ Current some day smoker	_____ Light Smoker (< 10 per day)
_____ Former Smoker	_____ Unknown if ever smoked
_____ Never a smoker	_____ Smoker, current status unknown

Smoking Details: Cigarettes per day _____ Years Smoked _____

Do you use smokeless tobacco? Yes _____ No _____

Are you at risk for secondhand smoke? Yes _____ No _____

7. Alcohol Use: None _____ Occasional _____ Daily _____

Drinks per day _____

8. Family History Medical Problems:	Yes	No	Relationship to you
Heart Disease	_____	_____	_____
High Blood Pressure	_____	_____	_____
Diabetes	_____	_____	_____
Cancer	_____	_____	_____
Other	_____	_____	_____

9. Are you presently taking any herbal medication or supplements? Yes _____ No _____

Please List: _____

*** Gingko Biloba, St. John's Wort or Ginseng - Please STOP any of these at least 2 weeks before any scheduled surgery!**

Physician Signature: _____ Date: _____

PATIENT NAME : _____

DATE : _____

Suburban Orthopaedic Specialists, P.C.

Review of Systems :

NORMAL

GENERAL

- | | |
|---------------------------------------|--------------------------------------|
| <input type="checkbox"/> Night sweats | <input type="checkbox"/> Chills |
| <input type="checkbox"/> Fever | <input type="checkbox"/> Fatigue |
| <input type="checkbox"/> Weight loss | <input type="checkbox"/> Weight gain |

SKIN

- | | |
|-------------------------------|----------------------------------|
| <input type="checkbox"/> Rash | <input type="checkbox"/> Itching |
|-------------------------------|----------------------------------|

EYES

- | | |
|--|--|
| <input type="checkbox"/> Blurry vision | <input type="checkbox"/> Double vision |
| <input type="checkbox"/> Vision loss | <input type="checkbox"/> Glaucoma |

EARS, NOSE, MOUTH, THROAT

- | | |
|--|---|
| <input type="checkbox"/> Hearing loss | <input type="checkbox"/> Nasal congestion |
| <input type="checkbox"/> Ringing in ears | <input type="checkbox"/> Nosebleeds |
| <input type="checkbox"/> Ear pain | <input type="checkbox"/> Mouth irritation |
| <input type="checkbox"/> Dizzy spells | <input type="checkbox"/> Hoarseness |

MUSCULOSKELETAL

- | | |
|------------------------------------|---|
| <input type="checkbox"/> Arthritis | <input type="checkbox"/> Muscle wasting |
| <input type="checkbox"/> Stiffness | <input type="checkbox"/> Pain |
| <input type="checkbox"/> Back pain | <input type="checkbox"/> Joint redness |

ENDOCRINE

- | | |
|---|--|
| <input type="checkbox"/> Weight gain/loss | <input type="checkbox"/> Increased thirst |
| <input type="checkbox"/> Missed periods | <input type="checkbox"/> Blood sugar problems |
| <input type="checkbox"/> Hot flashes | <input type="checkbox"/> Cold/heat intolerance |

ALLERGY / IMMUNOLOGIC

- | | |
|--------------------------------------|--|
| <input type="checkbox"/> Itching | <input type="checkbox"/> Immunosuppressed |
| <input type="checkbox"/> Watery eyes | <input type="checkbox"/> Bleeding problems |

GASTROINTESTINAL

- | | |
|---|--|
| <input type="checkbox"/> Decreased appetite | <input type="checkbox"/> Difficulty swallowing |
| <input type="checkbox"/> Nausea | <input type="checkbox"/> Diarrhea |
| <input type="checkbox"/> Vomiting | <input type="checkbox"/> Constipation |
| <input type="checkbox"/> Heartburn | <input type="checkbox"/> Impotence |

GENITOURINARY

- | | |
|--|---|
| <input type="checkbox"/> Rash | <input type="checkbox"/> Incontinence |
| <input type="checkbox"/> Urinary frequency | <input type="checkbox"/> Blood in urine |
| <input type="checkbox"/> Urinary retention | <input type="checkbox"/> Impotence |

CARDIOVASCULAR

- | | |
|---------------------------------------|---|
| <input type="checkbox"/> Chest pain | <input type="checkbox"/> Leg swelling |
| <input type="checkbox"/> Heart racing | <input type="checkbox"/> Sweating |
| <input type="checkbox"/> Palpitations | <input type="checkbox"/> Low blood pressure |

PULMONARY

- | | |
|--|--|
| <input type="checkbox"/> Cough | <input type="checkbox"/> Blood in sputum |
| <input type="checkbox"/> Yellow sputum | <input type="checkbox"/> Shortness of breath |
| <input type="checkbox"/> Wheezing | |

NEURO

- | | |
|--|--|
| <input type="checkbox"/> Headache | <input type="checkbox"/> Trouble walking |
| <input type="checkbox"/> Weakness | <input type="checkbox"/> Balance problems |
| <input type="checkbox"/> Loss of sensation | <input type="checkbox"/> Shaking or tremors |
| <input type="checkbox"/> Speech problems | <input type="checkbox"/> Coordination problems |

HEMATOLOGIC / LYMPH

- | | |
|--|---|
| <input type="checkbox"/> Bleeding problems | <input type="checkbox"/> Bruising |
| <input type="checkbox"/> Anemia | <input type="checkbox"/> Enlarged lymph nodes |

COMMENTS:

SUBURBAN ORTHOPAEDIC SPECIALISTS, P.C.

**AUTHORIZATION FOR RELEASE OF INFORMATION AND
ASSIGNMENT OF BENEFITS FOR NON-MEDICARE PATIENTS**

PATIENT NAME: _____ **SS#:** _____

I hereby authorize and direct my insurance benefits to be paid directly to my personal physician or Suburban Orthopaedic Specialists.

I also authorize Suburban Orthopaedic Specialists to release any information necessary to process this claim. I understand that information will be released to:

- Billing department of the physician and/or practice
- Insurance carrier to process claim

I understand that my information, under certain circumstances may be released for one of the following reasons:

- Other health care professionals in order to coordinate my care or treatment
- Insurance adjuster- if my claim is a work or motor vehicle injury
- Employer - if my claim is related to a work injury
- Attorney - if my claim is in a litigation process
- Health insurance company, for chart audit reasons, not for claim payment

I understand that Suburban Orthopaedic Specialists and/or their staff and the billing office will not release any information to myself or family members over the phone without verification of my identity in order to comply with privacy regulations. I also understand that Suburban Orthopaedic Specialists and/or their staff and the billing office will maintain the utmost respect for privacy. However, I also understand that there are physical constraints such as noise and the ability for others to overhear information, and other errors that may occur that may cause inadvertent dissemination of information, as well as the potential for confidential information to be disclosed after it has been provided to outside sources such as your insurance carrier from the clinical or billing office.

This office is not responsible for any disclosure of your confidential medical information once we provide this information, AT YOUR request, to your insurer, employer, family member or otherwise.

With this full understanding, I indemnify and hold harmless this practice for any disclosure, which is out of my physicians, their staff and/or their billing office control.

By my signature, I state that I have read, understand, and agree to this Authorization and Release.

Patient or Guardian Signature

Witness

Date

Date

SUBURBAN ORTHOPAEDIC SPECIALISTS, P.C.

Patient CONSENT For Use/Disclosure Of Health Care Information

Patient's name: _____ Date of birth: _____

SSN: _____ Previous name: _____

I understand that the patient's health information is private and confidential. I understand that Suburban Orthopaedic Specialists works very hard to protect the patient's privacy and preserve the confidentiality of the patient's personal health information.

I understand that Suburban Orthopaedic Specialists may use and disclose the patient's personal health information to help provide health care to the patient, to handle billing and payment, and to take care of other health care operations. [*In general, there will be no other uses and disclosures of this information unless I permit it. I understand that sometimes the law may require the release of this information without my permission. These situations are very unusual. One example would be if a patient threatened to hurt someone.]

Suburban Orthopaedic Specialists has a detailed document called the "Notice of Privacy Practices". It contains more information about the policies and practices protecting the patient's privacy. I understand that I have the right to read the "Notice" before signing this agreement.

Suburban Orthopaedic Specialists may update this "Notice of Privacy Practices". If I ask, Suburban Orthopaedic Specialists will provide me with the most current "Notice of Privacy Practices".

Under the terms of this consent, I can ask Suburban Orthopaedic Specialists to limit how the patient's personal health information is used or disclosed to carry out treatment, payment or health care operations. I understand that Suburban Orthopaedic Specialists does not have to agree to my request. If Suburban Orthopaedic Specialists does agree to my request, I understand that Suburban Orthopaedic Specialists would follow the agreed limits.

I may cancel this consent in writing at any time by doing one of the following:

I. Signing and dating a form that Suburban Orthopaedic Specialists can give me called "Revocation of Consent for Use and Disclosure of Health Care Information"; or

II. Writing, signing, and dating a letter to Suburban Orthopaedic Specialists. If I write a letter, it must say that I want to revoke my consent to authorize the use and disclosure of the patient's personal health information for treatment, payment, and health care operations.

If I revoke this consent, Suburban Orthopaedic Specialists does not have to provide any further health care services to the patient.

My signature below indicates that I have been given the chance to review a current copy of Suburban Orthopaedic Specialist's "Notice of Privacy Practices". My signatures means that I agree to allow Suburban Orthopaedic Specialists to use and disclose the patient's personal health information to carry out treatment, payment, and health care operations.

Patient or legally authorized individual signature

Date

Time

Relationship to patient if signed by anyone other than the patient (parent, legal guardian, personal representative, etc.)

SUBURBAN ORTHOPAEDIC SPECIALISTS, P.C.
FINANCIAL RESPONSIBILITY

I understand that the physician's billing staff will file all claims for services rendered to my insurance carrier.

I, however, acknowledge that I am responsible for any balances that may be due to the physician because of:

- co-insurance or co-pay amounts
- yearly deductible amounts
- non covered services
- out of network charges
- terminated coverage
- exhausted auto benefits
- denied workers compensation claim
- no insurance coverage
- no referral obtained from primary physician
- failure to respond to insurance carrier correspondence
- failure to respond to coordination of benefits inquiry

I understand that I will receive a statement for any balance due, after the claim has been processed by my carrier. I understand and am agreeable that the balance of my statement will be paid in full to the physician within 30 days.

If I am unable to pay the entire amount (applies to amounts of \$150.00 or more), I am responsible to immediately, on receipt of the statement, call the billing office @ 800-322-4606, to arrange a monthly payment plan, for no less than \$30.00 per month.

I understand that my failure to pay my balance or arrange payments and follow the payment agreement, may result in Collection Agency action.

Signature of patient/responsible party

Date

SUBURBAN ORTHOPAEDIC SPECIALISTS, P.C.

NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

**If you have any questions about this Notice please contact
our Privacy Officer who is Kathleen Huckel**

This Notice of Privacy Practices describes how we may use and disclose your protected health information to carry out treatment, payment or health care operations and for other purposes that are permitted or required by law. It also describes your rights to access and control your protected health information. "Protected health information" is information about you, including demographic information, that may identify you and that relates to your past, present or future physical or mental health or condition and related health care services.

We are required to abide by the terms of this Notice of Privacy Practices. We may change the terms of our notice, at any time. The new notice will be effective for all protected health information that we maintain at that time. Upon your request, we will provide you with any revised Notice of Privacy Practices. You may request a revised version by accessing our website, or calling the office and requesting that a revised copy be sent to you in the mail or asking for one at the time of your next appointment.

1. USES AND DISCLOSURES OF PROTECTED HEALTH INFORMATION

Your protected health information may be used and disclosed by your physician, our office staff and others outside of our office who are involved in your care and treatment for the purpose of providing health care services to you. Your protected health information may also be used and disclosed to pay your health care bills

Following are examples of the types of uses and disclosures of your protected health information that your physician's office is permitted to make. These examples are not meant to be exhaustive, but to describe the types of uses and disclosures that may be made by our office.

Treatment: We will use and disclose your protected health information to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health care with another provider. For example, we would disclose your protected health information, as necessary, to a home health agency that provides care to you. We will also disclose protected health information to other physicians who may be treating you. For example, your protected health information may be provided to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose or treat you. In addition, we may disclose your protected health information from time-to-time to another physician or health care provider (*e.g.*, a specialist or laboratory) who, at the request of your physician, becomes involved in your care by providing assistance with your health care diagnosis or treatment to your physician.

Payment: Your protected health information will be used and disclosed, as needed, to obtain payment for your health care services provided by us or by another provider. This may include certain activities that your health insurance plan may undertake before it approves or pays for the health care services we recommend for you such as: making a determination of eligibility or coverage for insurance benefits, reviewing services provided to you for medical necessity, and undertaking utilization review activities. For example, obtaining approval for a hospital stay may require that your relevant protected health information be disclosed to the health plan to obtain approval for the hospital admission.

Health Care Operations: We may use or disclose, as needed, your protected health information in order to support the business activities of your physician's practice. These activities include, but are not limited to, quality assessment activities, employee review activities, training of medical students, licensing, fundraising activities, and conducting or arranging for other business activities.

We will share your protected health information with third party "business associates" that perform various activities (for example, billing or transcription services) for our practice. Whenever an arrangement between our office and a business associate involves the use or disclosure of your protected health information, we will have a written contract that contains

terms that will protect the privacy of your protected health information.

We may use or disclose your protected health information, as necessary, to provide you with information about treatment alternatives or other health-related benefits and services that may be of interest to you. You may contact our Privacy Officer to request that these materials not be sent to you.

We may use or disclose your demographic information and the dates that you received treatment from your physician, as necessary, in order to contact you for fundraising activities supported by our office. If you do not want to receive these materials, please contact our Privacy Officer and request that these fundraising materials not be sent to you.

Other Permitted and Required Uses and Disclosures That May Be Made Without Your Authorization or Opportunity to Agree or Object

We may use or disclose your protected health information in the following situations without your authorization or providing you the opportunity to agree or object. These situations include:

Required By Law: We may use or disclose your protected health information to the extent that the use or disclosure is required by law. The use or disclosure will be made in compliance with the law and will be limited to the relevant requirements of the law. You will be notified, if required by law, of any such uses or disclosures.

Public Health: We may disclose your protected health information for public health activities and purposes to a public health authority that is permitted by law to collect or receive the information. For example, a disclosure may be made for the purpose of preventing or controlling disease, injury or disability.

Communicable Diseases: We may disclose your protected health information, if authorized by law, to a person who may have been exposed to a communicable disease or may otherwise be at risk of contracting or spreading the disease or condition.

Health Oversight: We may disclose protected health information to a health oversight agency for activities authorized by law, such as audits, investigations, and inspections. Oversight agencies seeking this information include government agencies that oversee the health care system, government benefit programs, other government regulatory programs and civil rights laws.

Abuse or Neglect: We may disclose your protected health information to a public health authority that is authorized by law to receive reports of child abuse or neglect. In addition, we may disclose your protected health information if we believe that you have been a victim of abuse, neglect or domestic violence to the governmental entity or agency authorized to receive such information. In this case, the disclosure will be made consistent with the requirements of applicable federal and state laws.

Food and Drug Administration: We may disclose your protected health information to a person or company required by the Food and Drug Administration for the purpose of quality, safety, or effectiveness of FDA-regulated products or activities including, to report adverse events, product defects or problems, biologic product deviations, to track products; to enable product recalls; to make repairs or replacements, or to conduct post marketing surveillance, as required.

Legal Proceedings: We may disclose protected health information in the course of any judicial or administrative proceeding, in response to an order of a court or administrative tribunal (to the extent such disclosure is expressly authorized), or in certain conditions in response to a subpoena, discovery request or other lawful process.

Law Enforcement: We may also disclose protected health information, so long as applicable legal requirements are met, for law enforcement purposes. These law enforcement purposes include (1) legal processes and otherwise required by law, (2) limited information requests for identification and location purposes, (3) pertaining to victims of a crime, (4) suspicion that death has occurred as a result of criminal conduct, (5) in the event that a crime occurs on the premises of our practice, and (6) medical emergency (not on our practice's premises) and it is likely that a crime has occurred.

Coroners, Funeral Directors, and Organ Donation: We may disclose protected health information to a coroner or medical examiner for identification purposes, determining cause of death or for the coroner or medical examiner to perform other duties authorized by law. We may also disclose protected health information to a funeral director, as authorized by law, in order to permit the funeral director to carry out their duties. We may disclose such information in reasonable anticipation of death. Protected health information may be used and disclosed for cadaveric organ, eye or tissue donation purposes.

Research: We may disclose your protected health information to researchers when their research has been approved by an institutional review board that has reviewed the research proposal and established protocols to ensure the privacy of your protected health information.

Criminal Activity: Consistent with applicable federal and state laws, we may disclose your protected health information, if we believe that the use or disclosure is necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public. We may also disclose protected health information if it is necessary for law enforcement authorities to identify or apprehend an individual. _

Military Activity and National Security: When the appropriate conditions apply, we may use or disclose protected health information of individuals who are Armed Forces personnel (1) for activities deemed necessary by appropriate military command authorities; (2) for the purpose of a determination by the Department of Veterans Affairs of your eligibility for benefits, or (3) to foreign military authority if you are a member of that foreign military services. We may also disclose your protected health information to authorized federal officials for conducting national security and intelligence activities, including for the provision of protective services to the President or others legally authorized.

Workers' Compensation: We may disclose your protected health information as authorized to comply with workers' compensation laws and other similar legally-established programs.

Inmates: We may use or disclose your protected health information if you are an inmate of a correctional facility and your physician created or received your protected health information in the course of providing care to you.

Uses and Disclosures of Protected Health Information Based upon Your Written Authorization

Other uses and disclosures of your protected health information will be made only with your written authorization, unless otherwise permitted or required by law as described below. You may revoke this authorization in writing at any time. If you revoke your authorization, we will no longer use or disclose your protected health information for the reasons covered by your written authorization. Please understand that we are unable to take back any disclosures already made with your authorization.

Other Permitted and Required Uses and Disclosures That Require Providing You the Opportunity to Agree or Object

We may use and disclose your protected health information in the following instances. You have the opportunity to agree or object to the use or disclosure of all or part of your protected health information. If you are not present or able to agree or object to the use or disclosure of the protected health information, then your physician may, using professional judgement, determine whether the disclosure is in your best interest.

Facility Directories: Unless you object, we will use and disclose in our facility directory your name, the location at which you are receiving care, your general condition (such as fair or stable), and your religious affiliation. All of this information, except religious affiliation, will be disclosed to people that ask for you by name. Your religious affiliation will be only given to a member of the clergy, such as a priest or rabbi.

Others Involved in Your Health Care or Payment for your Care: Unless you object, we may disclose to a member of your family, a relative, a close friend or any other person you identify, your protected health information that directly relates to that person's involvement in your health care. If you are unable to agree or object to such a disclosure, we may disclose such information as necessary if we determine that it is in your best interest based on our professional judgment. We may use or disclose protected health information to notify or assist in notifying a family member, personal representative or any other person that is responsible for your care of your location, general condition or death. Finally, we may use or disclose your protected health information to an authorized public or private entity to assist in disaster relief efforts and to coordinate uses and disclosures to family or other individuals involved in your health care.

2. YOUR RIGHTS

Following is a statement of your rights with respect to your protected health information and a brief description of how you may exercise these rights.

You have the right to inspect and copy your protected health information. This means you may inspect and obtain a copy of protected health information about you for so long as we maintain the protected health information. You may obtain your medical record that contains medical and billing records and any other records that your physician and the practice uses for making decisions about you. As permitted by federal or state law, we may charge you a reasonable copy fee for a copy of your records.

Under federal law, however, you may not inspect or copy the following records: psychotherapy notes; information compiled in reasonable anticipation of, or use in, a civil, criminal, or administrative action or proceeding; and laboratory results that are subject to law that prohibits access to protected health information. Depending on the circumstances, a

decision to deny access may be reviewable. In some circumstances, you may have a right to have this decision reviewed. Please contact our Privacy Officer if you have questions about access to your medical record.

You have the right to request a restriction of your protected health information. This means you may ask us not to use or disclose any part of your protected health information for the purposes of treatment, payment or health care operations. You may also request that any part of your protected health information not be disclosed to family members or friends who may be involved in your care or for notification purposes as described in this Notice of Privacy Practices. Your request must state the specific restriction requested and to whom you want the restriction to apply.

Your physician is not required to agree to a restriction that you may request. If your physician does agree to the requested restriction, we may not use or disclose your protected health information in violation of that restriction unless it is needed to provide emergency treatment. With this in mind, please discuss any restriction you wish to request with your physician. You may request a restriction by an email or letter to our Privacy Officer.

You have the right to request to receive confidential communications from us by alternative means or at an alternative location. We will accommodate reasonable requests. We may also condition this accommodation by asking you for information as to how payment will be handled or specification of an alternative address or other method of contact. We will not request an explanation from you as to the basis for the request. Please make this request in writing to our Privacy Officer.

You may have the right to have your physician amend your protected health information. This means you may request an amendment of protected health information about you in a designated record set for so long as we maintain this information. In certain cases, we may deny your request for an amendment. If we deny your request for amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of any such rebuttal. Please contact our Privacy Officer if you have questions about amending your medical record.

You have the right to receive an accounting of certain disclosures we have made, if any, of your protected health information. This right applies to disclosures for purposes other than treatment, payment or health care operations as described in this Notice of Privacy Practices. It excludes disclosures we may have made to you if you authorized us to make the disclosure, for a facility directory, to family members or friends involved in your care, or for notification purposes, for national security or intelligence, to law enforcement (as provided in the privacy rule) or correctional facilities, as part of a limited data set disclosure. You have the right to receive specific information regarding these disclosures that occur after April 14, 2003. The right to receive this information is subject to certain exceptions, restrictions and limitations.

You have the right to obtain a paper copy of this notice from us, upon request, even if you have agreed to accept this notice electronically.

3. **COMPLAINTS**

You may complain to us or to the Secretary of Health and Human Services if you believe your privacy rights have been violated by us. You may file a complaint with us by notifying our Privacy Officer of your complaint. We will not retaliate against you for filing a complaint.

You may contact our Privacy Officer, Kathleen Huckel at (215)-355-7220 or KathyH@SOS.NET for further information about the complaint process.

This notice was published and becomes effective on October 1, 2013.